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Ingalls Memorial Hospital's Contract Termination with Meridian Health Plan Effective April 15, 2018 FAQs

When does the termination become effective?

Effective 12:01am April 15, 2018, Ingalls Memorial Hospital (Ingalls) will no longer be a participating hospital in Meridian Health Plan's hospital network. This applies to the Ingalls Family Care Center locations of Ingalls as well. Meridian Health Plan patients will be able to continue utilizing Ingalls's hospital services up to this date.

This termination applies to which Meridian Health Plan products?

This termination applies to **all of Meridian Health Plan's Medicaid Managed Care plans**, including but not limited to those plans offered under the **HealthChoice Illinois** program (FHP, ICP, MLTSS, and MMAI).

Why is this happening?

Meridian Health Plan will no longer be in-network with Ingalls Memorial Hospital due to our efforts to consolidate and align our contracts with The University of Chicago Medical Center for 2018.

What options do I have?

You may choose a plan that includes Ingalls Memorial Hospital during the HealthChoice Illinois special enrollment period which is available through **March 31, 2018** by calling Illinois Client Enrollment Services at (877)-912-8880. Ingalls Memorial Hospital is part of the below HealthChoice Illinois Plans:

- **Blue Cross Blue Shield Community (877) 860-2837 (TTY/TTD 711)**
- **IlliniCare Health (866) 329-4701**
- **CountyCare –This is only for people who live in Cook County (312) 864-8200 (TTD/TTY 711)**

Note: The University of Chicago Medical Center is in-network with **IlliniCare Health** and **CountyCare**.

One Ingalls Drive | Harvey, IL 60426
708-333-2300
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Will I be able to continue seeing my physician at Ingalls?

Yes, you will be able to see your physician even if he or she is covered by Meridian Health Plan.

Will I be able to be referred to Ingalls for any services?

Effective 12:01am April 15, 2018, Meridian Health Plan covered patients will not be able to utilize Ingalls' hospital services, except in the case of an Emergency. Any non-Emergency care must be referred to a Meridian Health Plan in-network hospital.

What about patients with continuity of care issues (i.e., Pregnancy, Radiation Therapy or Chemotherapy)

Some patients **may be eligible** for "Continuation of Care Coverage" for a defined period of time. If you believe you may be eligible for this coverage, you should contact Meridian to see if you qualify by calling (888) 437-0606 (TTY 711). Continuation of Care Coverage includes those with chronic medical conditions, patients undergoing chemotherapy, and patients who are in their third trimester in pregnancy.

Is it possible that Meridian Health Plan and Ingalls Hospital will agree to new contract terms before the effective date of termination, April 15, 2018?

The decision to terminate the Meridian Health Plan contract is due to our efforts to consolidate and align our contracts with The University of Chicago Medical Center for 2018. This decision is final.

Who should I contact if I have questions about this termination?

If you have any questions about this termination, you may contact Ingalls Memorial Hospital's Office of Managed Care at (773) 834-4730.

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